

Tri-Cities World Relief Richland Arrival/Health/Safety/Hygiene Orientation

Stove – Be careful cooking with oil – don't leave the kitchen when cooking on the stove

Show fire extinguisher in kitchen

Oven

Refrigerator

Plates, cups, and silverware, can opener

Hot and cold water, microwave and coffee if applicable

Point out liquid soaps and cleaning supplies so that they are not confused for beverages

Lights

Locks – Give keys

911 can be reached at neighbor (introduce if possible) – Show nearest payphone

Smoke alarm/fire – Make sure you test it so they can hear it

Heat – Show how it works (Reminder: Keep blankets and everything else away from baseboard heaters)

Air conditioner

Toilet, sink, tub, shower

Show deodorant and make sure they understand how/when to use. Go over other hygiene items as needed.

Windows - Please show and make sure they understand how to open and lock the windows

Watch out for child. Never leave them alone. Be very careful with crib, high chair stroller and floor. Don't let the kids play on the 2nd floor walkway and stairs. Have an adult watch them in the pool and playground.

Give emergency numbers/instructions

Give pocket money, food cards, phone card and bus ticket – make sure they sign for it.

Explain that the mentor(s) will come to see them and are volunteers. Set a time for when staff or volunteer will take them food and/or clothing shopping if there are urgent clothing needs.

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Set a time for next meeting with WR staff and interpreter to continue working on resettlement needs in order of importance: emergency clothing, food, SSA, DSHS, bus training, etc. Explain there will be more in depth orientations.

Do they have any other immediate questions?