



RSC Africa Cultural Orientation

CAL Webinar
November 29, 2012



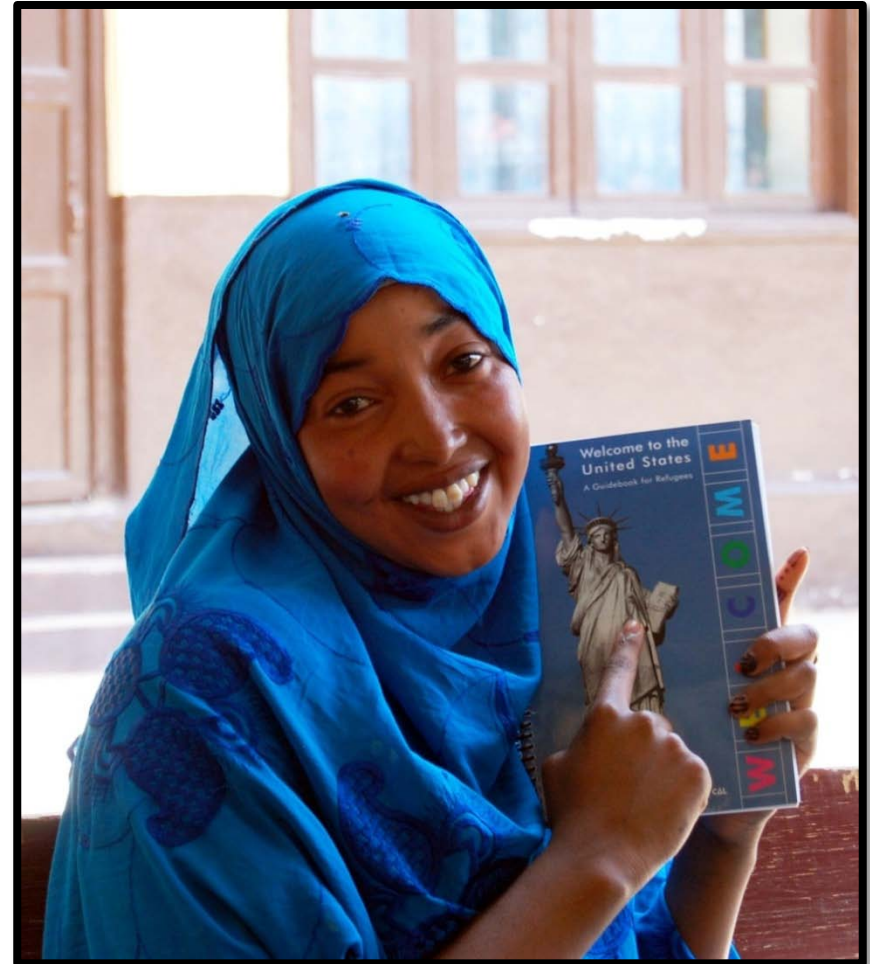
Program Administration





Cultural Orientation Objectives

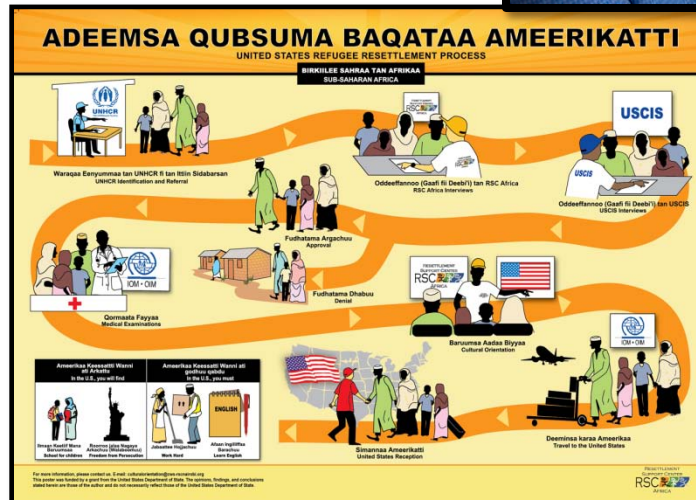
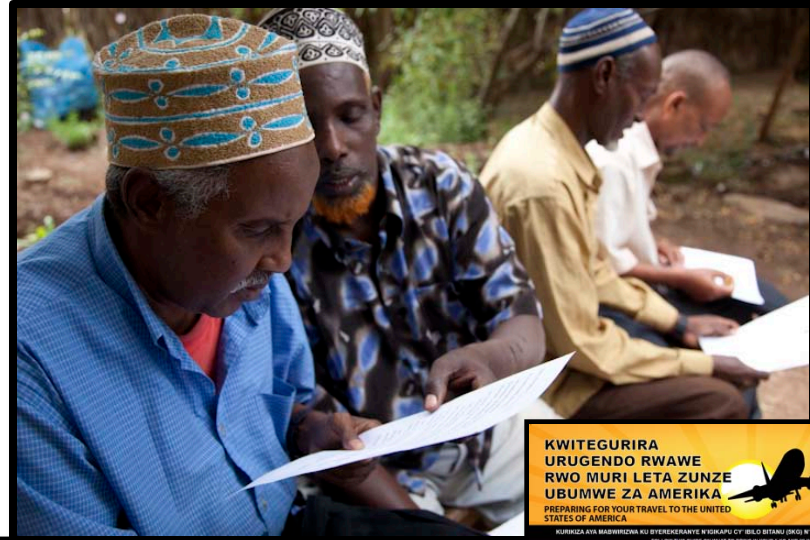
- To inform participants of the processes and systems that will impact on their resettlement to the United States
- To assist participants in developing realistic expectations of the US
- To equip participants with the skills and attitudes necessary to enable them to have a positive acculturation experience





Information Throughout the Process

- In the camps and Transit Centres
- At RSC interviews
- At Cultural Orientation training sessions





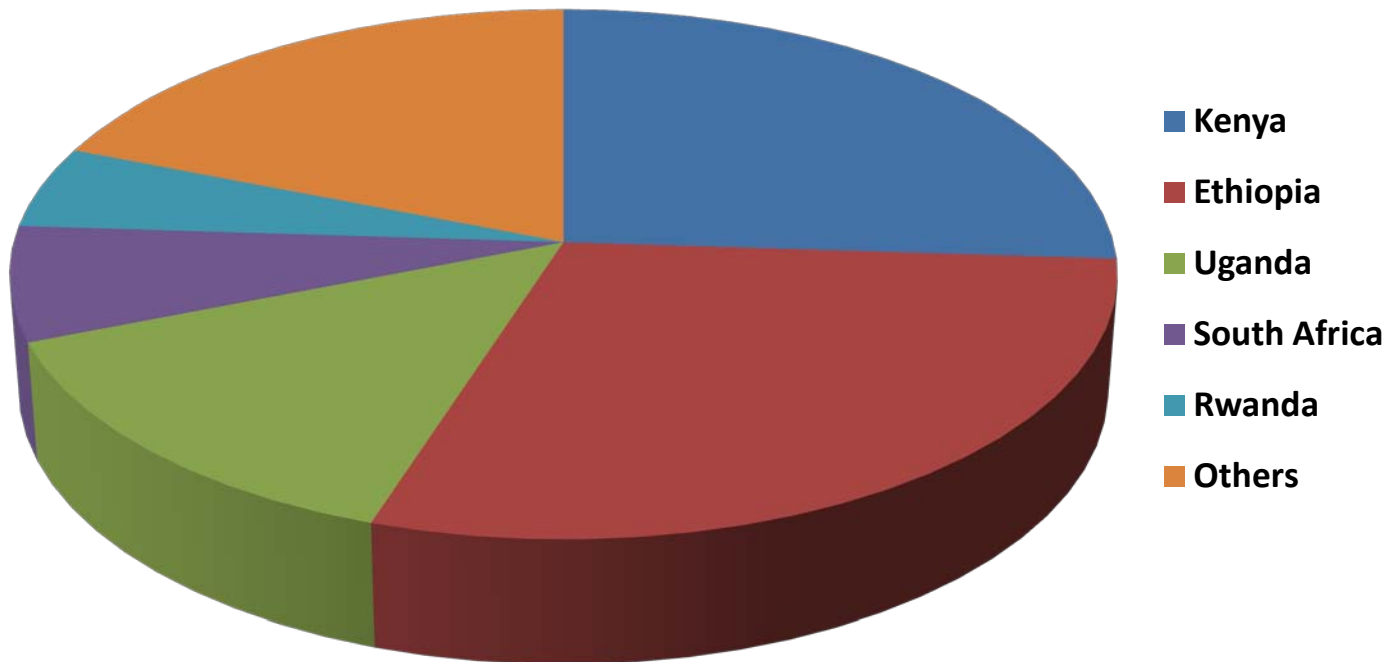
Region of Service



- RSC Africa is responsible for the processing of refugees in 44 different countries.
- Training is provided in camp and urban locations.

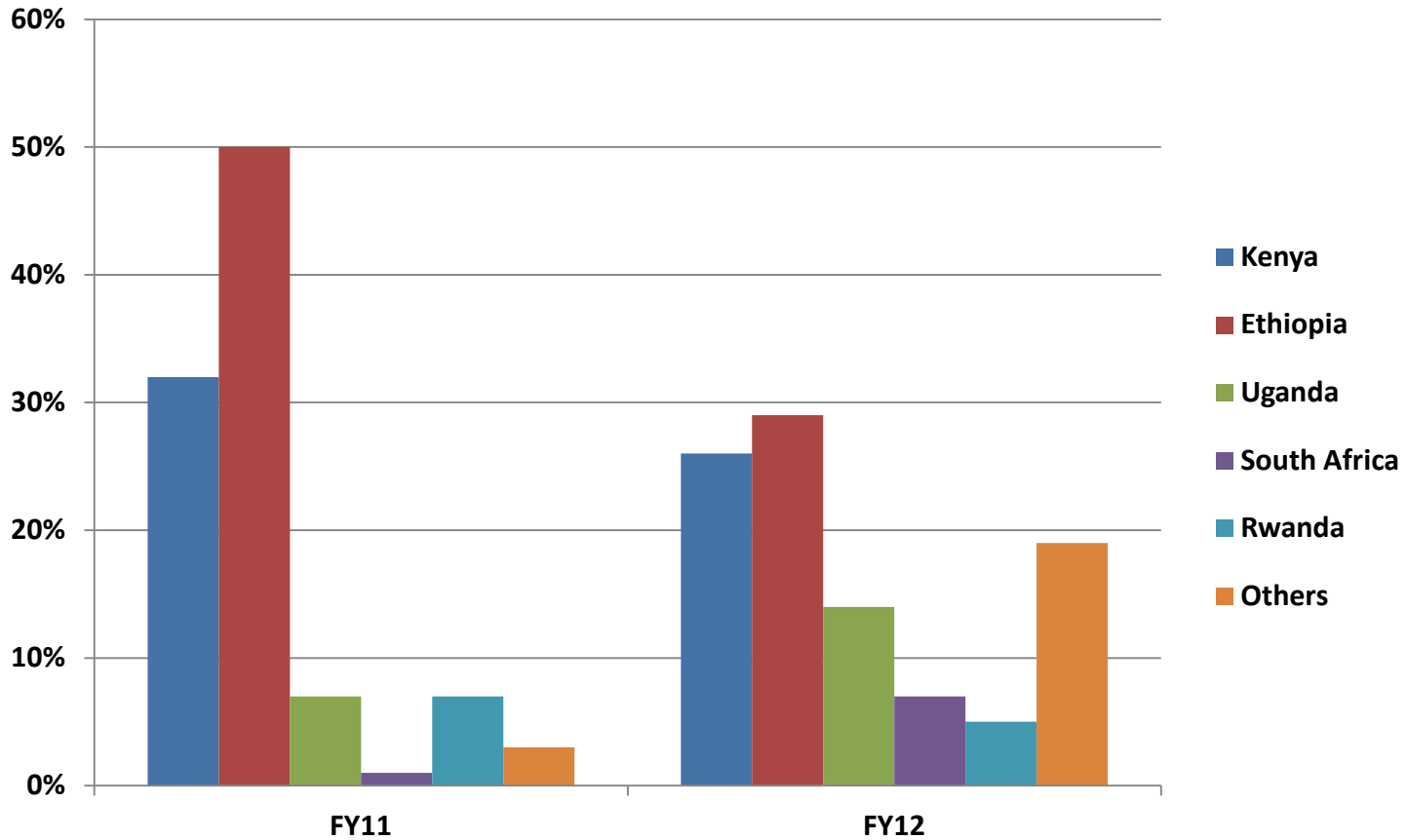


CO Training Locations in FY2012





Growing Diversity of Locations



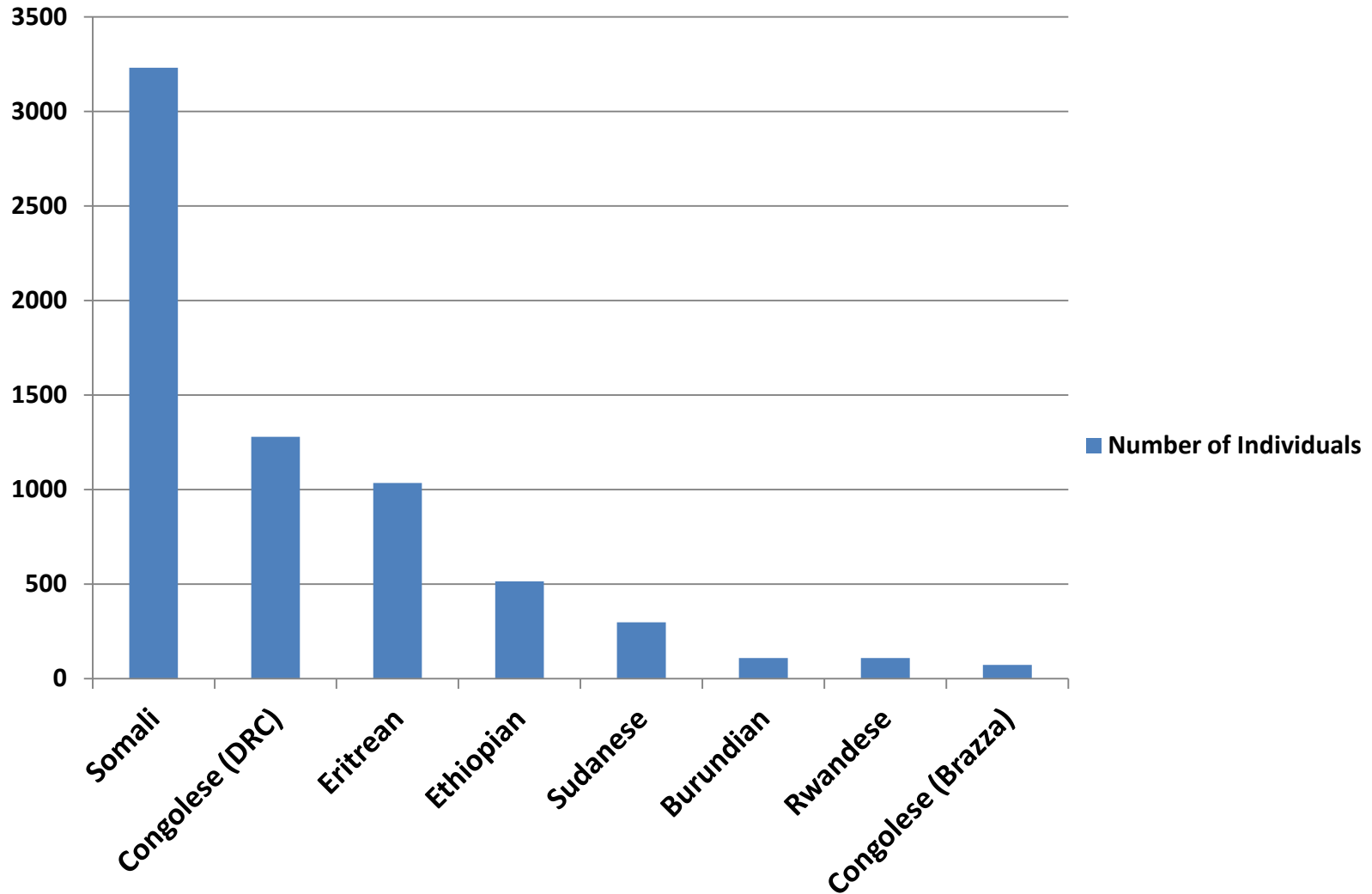


Transit Centres





CO Participants by Nationality FY2012





Training Preparation

- Prior to travel, trainers:
 - Conduct class needs assessment
 - Develop lesson plans
 - Assemble and pack appropriate materials
 - Confirm logistics
 - Hold a pre-departure briefing





CO Training Structure

- Standard CO
 - 3 working days; 6 hours per day
 - Targets those 15 years and above
- Chad CO
 - 5 working days; 6 hours per day
 - CO for children/youth and adults
- Somali Youth CO
 - Standard CO + 1 working day
 - Targets those ages 15 - 26
- URM CO
 - 3 hours over 3 working days





Training Methods

- Activities
- Discussions
- Role plays
- Case studies
- Lecture
- Photos/videos
- Working models, where available


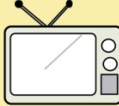










Training Topics

- U.S. Overview
- The Resettlement Agency
- Pre-Arrival Processing
- Community Services
- Housing
- Employment
- Financial Literacy
- Transportation
- Education
- Health
- Cultural Adjustment
- Travel
- Rights and Responsibilities
- U.S. Law

WHAT SHOULD I EXPECT?

What to Expect ✓	What Not to Expect ✗
 Initial Housing	 TV
 Basic Furnishings	 Washing Machine
 Food or Food Allowance	 Phones
 Seasonal Clothing	 Cars

QUANTITY AND QUALITY OF ITEMS WILL VARY
Items might not be new or what you would choose for yourself. Items will not be like the items other refugees will receive. The quality and quantity of items will depend on the availability of resources, the need of the family, and budgets.

For more information, please contact us. E-mail: culturalorientation@rsc-rcsairob1.org
This poster was funded by a grant from the United States Department of State. The opinions, findings, and conclusions stated herein are those of the author and do not necessarily reflect those of the United States Department of State.

RESETTLEMENT
SUPPORT CENTER
RSC AFRICA



Cultural Considerations

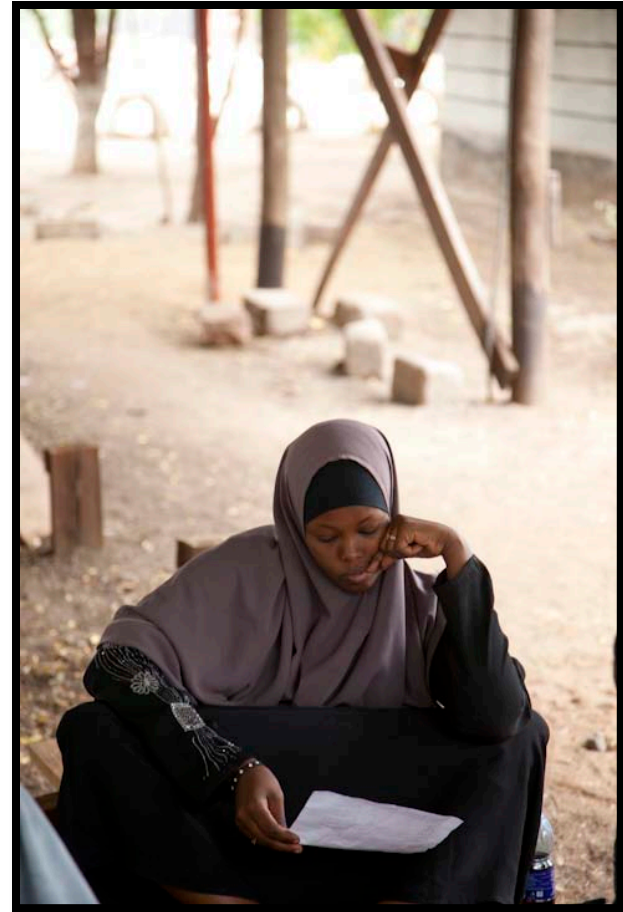
- Polygamy
- Physical discipline of children
- Centrality of Religion
- Extended family
living together
(Congolese)





Common Fears

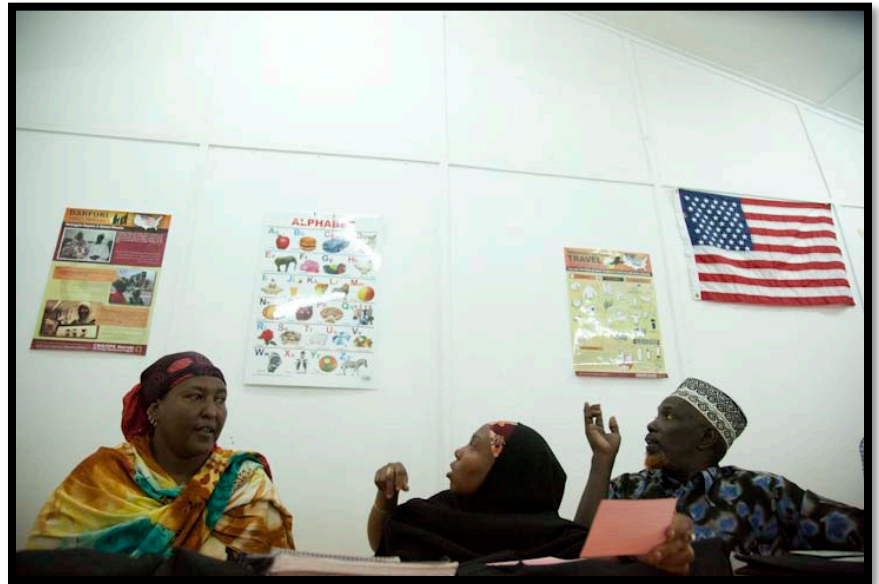
- Flight to the U.S.
- Separation from family and friends
- Not being able to communicate with those around them
- Gangs/Violence
- Harsh Weather
- Loss of cultural identity





Common Expectations

- To enjoy peace
- To receive basic services
- To have better living conditions
- To find work
- To continue their education





Promising Practices

- Focus on objectives and indicators
- ESL pilot project
- CO feedback email address and survey





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